# Language and Computers (Ling 384)

Topic 1: Text and Speech Encoding

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# 1 Introduction

# Language and Computers - where to start?

- If we want to do anything with language, we need a way to represent language.
- We can interact with the computer in several ways:
  - write or read text
  - speak or listen to speech
- · Computer has to have some way to represent
  - text
  - speech

# 2 Writing systems

# Writing systems used for human languages

What is writing?

"a system of more or less permanent marks used to represent an utterance in such a way that it can be recovered more or less exactly without the intervention of the utterer." (Peter T. Daniels, *The World's Writing Systems*)

"Words that stay." (-Jen (Jim Henson), The Dark Crystal)

Different types of writing systems are used:

- Alphabetic
- Syllabic
- Logographic

Much of the information on writing systems and the graphics used are taken from the amazing site http://www.omniglot.com.

# 2.1 Alphabetic

# Alphabetic systems

Alphabets (phonemic alphabets)

- represent all sounds, i.e., consonants and vowels
- Examples: Etruscan, Latin, Korean, Cyrillic, Runic, International Phonetic Alphabet

Abjads (consonant alphabets)

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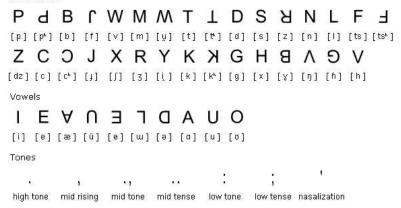
<sup>\*</sup>This course was created by Markus Dickinson, Detmar Meurers and Chris Brew.

- represent consonants only (sometimes plus selected vowels; vowel diacritics generally available)
- Examples: Arabic, Aramaic, Hebrew

# Alphabet example: Fraser

An alphabet used to write Lisu, a Tibeto-Burman language spoken by about 657,000 people in Myanmar, India, Thailand and in the Chinese provinces of Yunnan and Sichuan.

Consonants



### Abjad example: Phoenician

(from: http://www.omniglot.com/writing/fraser.htm)

An alphabet used to write Phoenician, created between the 18th and 17th centuries BC; assumed to be the forerunner of the Greek and Hebrew alphabet.

<b>A</b> hēt h	ZI zayin z	<b>47</b> wāw w	93 hē h	AA dālet d	A 1 gimel	9 <del>9</del> bēt b	K <del></del> 'ālef
丰竹 sāmek s	35 nun n	4743 mēm m		LL lāmed	9 <b>4 4</b> kaf  k	<b>22</b> yōd y	⊕ & tēt t
+ x ブ tāw t	XX \	<b>⊬₩</b> n/šin š	11 rēš r	<b>°</b> Ф qōf q	۲۷ şādē ş	U7 pē p	υO 'ayin

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(from: http://www.omniglot.com/writing/phoenician.htm)

### A note on the letter-sound correspondence

- Alphabets use letters to encode sounds (consonants, vowels).
- But the correspondence between spelling and pronounciation in many languages is quite complex, i.e., not a simple one-to-one correspondence.
- Example: English
  - same spelling different sounds: ough: ought, cough, tough, through, though, hiccough
  - silent letters: knee, knight, knife, debt, psychology, mortgage
  - one letter multiple sounds: exit, use
  - multiple letters one sound: the, revolution
  - alternate spellings: jail or gaol; but not possible seagh for chef (despite sure, dead, laugh)

# More examples for non-transparent letter-sound correspondences

French

```
(1) a. tailles → [taj]
b. étais, était, étaient → [etɛ]
```

Irish

- (2) a. Baile A'tha Cliath (Dublin) → [bl'a: kli uh]
   b. samhradh (summer) → [sauruh]
  - c. scri'obhaim (I write) → [∫gri:m]

What is the notation used within the [ ]?

### The International Phonetic Alphabet (IPA)

- Several special alphabets for representing sounds have been developed, the best known being the International Phonetic Alphabet (IPA).
- The phonetic symbols are unambiguous:
  - designed so that each speech sound gets its own symbol,
  - eliminating the need for
    - \* multiple symbols used to represent simple sounds
    - \* one symbol being used for multiple sounds.
- Interactive example chart: http://web.uvic.ca/ling/resources/ipa/charts/IPAlab/IPAlab.htm

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# 2.2 Syllabic

### Syllabic systems

Syllabic alphabets (Alphasyllabaries)

- writing systems with symbols that represent a consonant with a vowel, but the vowel can be changed by adding a **diacritic** (= a symbol added to the letter).
- Examples: Balinese, Javanese, Tibetan, Tamil, Thai, Tagalog\*
   (cf. also: http://www.omniglot.com/writing/syllabic.htm)

### Syllabaries

- writing systems with separate symbols for each syllable of a language
- Examples: Cherokee, Ethiopic\*, Cypriot, Ojibwe, Hiragana (Japanese)

  (df. also: http://www.omiglot.com/writing/syllabaries.httm#syll)

# Syllabary example: Cypriot\*

The Cypriot syllabary or Cypro-Minoan writing is thought to have developed from the Linear A, or possibly the Linear B script of Crete, though its exact origins are not known. It was used from about 800 to 200 BC.



(from: http://www.omniglot.com/writing/cypriot.htm)

# 2.3 Logographic

# Logographic writing systems

- Logographs (also called Logograms):
  - Pictographs (Pictograms): originally pictures of things, now stylized and simplified.
     Example: development of Chinese character horse:



- Ideographs (Ideograms): representations of abstract ideas
- Compounds: combinations of two or more ideographs or ideograms.
- Semantic-phonetic compounds: symbols with a meaning element (hints at meaning) and a
  phonetic element (hints at pronunciation).
- Examples: Chinese (Zhōngwén), Japanese (Nihongo), Mayan\*, Vietnamese 'chu nom'\*, Ancient Egyptian

# Logograph writing system example: Chinese



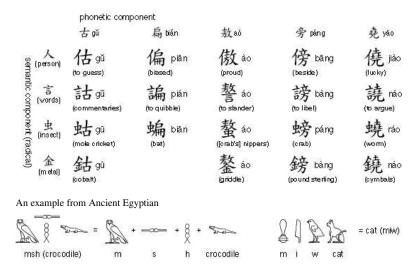
rucograp	113							
—	_	三	上	下	中	力	凸	凹
one	two	three	above	below	middle	stength (plough)	convex	concave

# Compounds of Pictographs/Ideographs

好	安	明	家	思	牢	雷	男
good	peaceful	bright	home/family	thought	prison	thunder	man/male
(woman + child)	(woman under a roof)	(sun + moon)	(pig under a roof)	(heart + field)	(cow under a roof)	(rain cloud over a field)	(field + strength)

(from: http://www.omniglot.com/writing/chinese\_types.htm)

Semantic-phonetic compounds



(from: http://www.omniglot.com/writing/egyptian.htm)

# 2.4 Systems with unusual realization

# Two writing systems with unusual realization

Tactile

- Braille is a writing system that makes it possible to read and write through touch; primarily used by the (partially) blind.
- It uses patterns of raised dots arranged in cells of up to six dots in a 3 x 2 configuration.
- Each pattern represents a character, but some frequent words and letter combinations have their own pattern.

Chromatographic The Benin and Edo people in southern Nigeria have developed a system of writing based on different color combinations and symbols.

(cf. http://www.library.cornell.edu/africana/Writing\_Systems/Chroma.html)

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# Braille alphabet

•	:	••	*:	٠.	:•	::	:.	••	.:	:	:	:
Α	В	С	D	Е	F	G	Н	E	J	K.	Ę	М
1	2	3	4	5	6	7	8	9	0			
а	but	can	do	every	from	go	have	,	just	knowledge	like	more
:	:	:	።	•	:	::	:.	<b>:.</b>	•	::	::	::
N	0	Р	Q	R	S	Т	U	V	W	X	Y	Z
not		people	quite	rather	so	that	us	very	will	it	you	as
::	<b>:</b>	<b>::</b>	::	::	٠.	<b>:.</b>	••	•	•:	::	÷	።
Ç	É	À	È	Ù	Â	Ê	î	ô	Û	Ë	Ë	Ű
and	for	of	the	with:	child		shall	this	which			out
					ch	gh	sh	th	wh	ed	er	ou
•:	•	:	••	•:	٠.	:•	::	:.	.•	.:	•	.:
ÖŒ	i.	J.		8		1	()	? "	*	v	) fraction line	Ò
ow		bb	cc	dd	en		gg; were		in		st	ing
.:	.:		••	•	:	:	:					
numeral	ÄÆ		14	numerical index	literal index	italic sign decimal	letter sign	capital sign				
sign	ar			accent		sign						

# Chromatographic system



### 2.5 Relation to language

# Relating writing systems to languages

- There is not a simple correspondence between a writing system and a language.
- For example, English uses the Roman alphabet, but Arabic numerals (e.g., 2 instead of the Roman II).
- We'll look at three other examples:
  - Japanese
  - Korean
  - Azeri

### Japanese

Japanese: logographic system kanji, syllabary katakana, syllabary hiragana

- kanji: 5,000-10,000 borrowed Chinese characters
- katakana
  - Used mainly for non-Chinese loan words, onomatopoeic words, foreign names, and for emphasis
- hiragana
  - Originally used only by women (10th century), but codified in 1946 with 48 syllables
  - used mainly for word endings, kids' books, and for words with obscure kanji symbols
- Romaji: Roman characters

# Japanese example

カプセルホテル

各室がカプセル形の簡易ホテル。終電に乗り遅れたサラリーマンなどが高いタクシー代を払って帰宅するより安く済むことから、手軽に利用している。

kanji (red), hiragana (black), katakana (blue)

# Translation:

Capsule Hotel A simple hotel where each room is capsule-shaped. When businessmen miss the last train home, they can stay overnight very cheaply instead of paying a lot of money to go home by taxi.

(from: http://www.omniglot.com/writing/japanese.htm#origin)

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#### Korean

"Korean writing is an alphabet, a syllabary and logography all at once." (http://home.vicnet.net.au/ozideas/writkor.htm)

- The *hangul* system was developed in 1444 during King Sejong's reign.
  - There are 24 letters: 14 consonants and 10 yowels
  - But the letters are grouped into syllables, i.e. the letters in a syllable are not written separately
    as in the English system, but together form a single character.

E.g., "Hangeul" (from: http://www.omniglot.com/writing/korean.htm).

• In South Korea, hanja (logographic Chinese characters) are also used.

#### Azeri

A Turkish language with speakers in Azerbaijan, northwest Iran, and (former Soviet) Georgia

- 7th century until 1920s: Arabic scripts. Three different Arabic scripts used
- 1929: Latin alphabet enforced by Soviets to reduce Islamic influence.
- 1939: Cyrillic alphabet enforced by Stalin
- 1991: Back to Latin alphabet, but slightly different than before.
- → Latin typewriters and computer fonts were in great demand in 1991

### 2.6 Comparison of systems

### Comparison of writing systems

What are the pros and cons of each type of system?

- accuracy: Can every word be written down accurately?
- learnability: How long does it take to learn the system?
- cognitive ability: Are some systems unnatural? (e.g. Does dyslexia show that alphabets are unnatural?)
- language-particular differences: English has thousands of possible syllables; Japanese has very few in comparison
- connection to history/culture: Will changing a writing system have social consequences?

# 3 Encoding written language

# **Encoding written language**

- Information on a computer is stored in bits.
- A bit is either on (= 1, yes) or off (= 0, no).
- A list of 8 bits makes up a byte, e.g., 01001010
- Just like with the base 10 numbers we're used to, the order of the bits in a byte matters:
  - Big Endian: most important bit is leftmost (the standard way of doing things)
    - \* The positions in a byte thus encode: 128 64 32 16 8 4 2 1
    - \* "There are 10 kinds of people in the world; those who know binary and those who don't" (from: http://www.wlug.org.nz/LittleEndian)
  - Little Endian: most important bit is rightmost (only used on Intel machines)
    - \* The positions in a byte thus encode: 1 2 4 8 16 32 64 128

# Converting binary numbers to decimals

The first 3 bits on a Big Endian machine:

$2^2$	$2^1$	$2^{0}$	=	4 2 1		
0	0	0	=	0 + 0 + 0	=	0
0	0	1	=	0 + 0 + 1	=	1
0	1	0	=	0 + 2 + 0	=	2
0	1	1	=	0 + 2 + 1	=	3
1	0	0	=	4 + 0 + 0	=	4

For all 8 bits in a byte:

### Converting decimal numbers to binary - Tabular Method

Using the first 4 bits, we want to know how to write 10 in bit (or binary) notation.

8	4	2	1
?	?	?	?
8 < 10	?	?	?
1	8 + 4 = 12 > 10	?	?
1	0	8 + 2 = 10 = 10	?
1	0	1	0

# Converting decimal numbers to binary - Division Method

Decimal	Remainder?	Binary
10/2 = 5	no	0
5/2 = 2	yes	10
2/2 = 1	no	010
1/2 = 0	yes	1010

### Using bytes to store characters

With 8 bits (a single byte), you can represent 256 different characters. Why would we want so many?

- If you look at a keyboard, you will find lots of non-English characters.
- With 256 possible characters, we can store every single letter used in English, plus all the things like commas, periods, space bar, percent sign (%), back space, and so on.

### 3.1 ASCII

# An encoding standard: ASCII

- ASCII = the American Standard Code for Information Interchange
- 7-bit code for storing English text
- 7 bits = 128 possible characters.
- The numeric order reflects alphabetic ordering.

### The ASCII chart

Codes 1–31 are used for control characters (backspace, line feed, tab, ...).

32		48	0	65	A	82	R	97	а	114	Г
33	1	49	1	66	В	83	S	98	Ь	115	S
34	**	50	2	67	C	84	Т	99	С	116	t
35	#	51	3	68	D	85	U	100	d	117	D.
36	\$	52	4	69	Е	86	V	101	c	118	y.
37	%	53	5	70	F	87	W	102	f	119	W
38	&£	54	6	71	G	88	x	103	g	120	X.
39	1	55	7	72	Н	89	Y	104	h	121	у
40	(	56	8	73	1	90	Z	105	i	122	y z
41	)	57	9	74	J	91		106	j	123	{
42	4	58	:	75	K	92	ì	107	k	124	72
43	+	59		76	L	93	1	108	t	125	}
44	5	60	<	77	M	94	À .	109	ш	126	2
45	78	61	=	78	N	95	243	110	п	127	DEL
46	2)(	62	>	79	0	96	4	111	0		
47	1	63	?	80	P		50.	112	P		
		64	ø	81	Q			113	g		

#### E-mail issues

• Have you ever had something like the following at the top of an e-mail sent to you?

```
[The following text is in the ''ISO-8859-1'' character set.]
[Your display is set for the ''US-ASCII'' character set. ]
[Some characters may be displayed incorrectly. ]
```

- Mail sent on the internet used to only be able to transfer the 7-bit ASCII messages. But now we can
  detect the incoming character set and adjust the input.
- Note that this is an example of meta-information = information which is printed as part of the regular message, but tells us something about that message.

# **Multipurpose Internet Mail Extensions (MIME)**

MIME provides meta-information on the text, which tells us:

- which version of MIME is being used
- · what the charcter set is
- · if that character set was altered, how it was altered

Mime-Version: 1.0 Content-Type: text/plain; charset=US-ASCII Content-Transfer-Encoding: 7bit

tersion. The content type. Cent, plain, character to meet content indicate meeting.

# Different coding systems

But wait, didn't we want to be able to encode *all* languages?

There are ways ...

- Extend the ASCII system with various other systems, for example:
  - ISO 8859-1: includes extra letters needed for French, German, Spanish, etc.
  - ISO 8859-7: Greek alphabet
  - ISO 8859-8: Hebrew alphabet
  - JIS X 0208: Japanese characters
- ullet Have one system for everything ightarrow Unicode

### Unicode

Problems with having multiple encoding systems:

- Conflicts: two encodings can use the same number for two different characters and use different numbers for the same character.
- Hassle: have to install many, many systems if you want to be able to deal with various languages

Unicode tries to fix that by having a single representation for every possible character.

"Unicode provides a unique number for every character, no matter what the platform, no matter what the program, no matter what the language." (www.unicode.org)

### 3.2 Unicode

### How big is Unicode?

Version 3.2 has codes for 95,221 characters from alphabets, syllabaries and logographic systems.

- Uses 32 bits meaning we can store  $2^{32} = 4,294,967,296$  characters.
- 4 billion possibilities for each character? That takes a lot of space on the computer!

### Compact encoding of Unicode characters

- · Unicode has three versions
  - UTF-32 (32 bits): direct representation
  - UTF-16 (16 bits):  $2^{16} = 65536$
  - UTF-8 (8 bits):  $2^8 = 256$
- How is it possible to encode 2<sup>32</sup> possibilities in 8 bits (UTF-8)?
  - Several bytes are used to represent one character.
  - Use the highest bit as flag:
    - \* highest bit 0: single character
    - \* highest bit 1: part of a multi byte character
  - Nice consequence: ASCII text is in a valid UTF-8 encoding.

# 3.3 Typing it in

### How do we type everything in?

- Use a keyboard tailored to your specific language
- e.g. Highly noticeable how much slower your English typing is when using a Danish-designed keyboard.
- Use a processor that allows you to switch between different character systems.
- e.g. Type in Cyrillic characters on your English keyboard.
- · Use combinations of characters.
- An e followed by an 'might result in an  $\acute{e}$
- Pick and choose from a table of characters.

So, now we can encode every language, as long as it's written.

# 4 Spoken language

#### Unwritten languages

Many languages have never been written down. Of the 6700 spoken, 3000 have never been written down.

- · Salar, a Turkic language in China.
- Gugu Badhun, a language in Australia.
- · Southeastern Pomo, a language in California

### The need for speech

- What if we want to work with an unwritten language?
- What if we want to examine the way someone talks and don't have time to write it down?

Many applications for encoding speech:

- Building spoken dialogue systems, i.e. speak with a computer (and have it speak back).
- Helping people sound like native speakers of a foreign language.
- · Helping speech pathologists diagnose problems

# 4.1 Transcription

### What does speech look like?

We can **transcribe** (write down) the speech into a **phonetic alphabet**.

• It is very expensive and time-consuming to have humans do all the transcription.

- To automatically transcribe, we need to know how to relate the audio file to the individual sounds that
  we hear.
- $\Rightarrow$  We need to know:
- some properties of speech
- how to measure these speech properties
- how these measurements correspond to sounds we hear

# 4.2 Why speech is hard to represent

### What makes representing speech hard?

Difficulties:

- · People have different dialects and different size vocal tracts and thus say things differently
- Sounds run together, and it's hard to tell where one sound ends and another begins.
- What we think of as one sound is not always (usually) said the same: coarticulation = sounds affecting the way neighboring sounds are said
- e.g. k is said differently depending on if it is followed by ee or by oo.
- · What we think of as two sounds are not always all that different.
- e.g. The s see is very acoustically similar to the sh in shoe

#### 4.3 Articulation

### Articulatory properties: How it's produced

We could talk about how sounds are produced in the vocal tract, i.e. articulatory phonetics

- place of articulation (where): [t] vs. [k]
- manner of articulation (how): [t] vs. [s]
- voicing (vocal cord vibration): [t] vs. [d]

But unless the computer is modeling a vocal tract, we need to know acoustic properties of speech which we can *quantify*.

# 4.4 Measuring sound

### 4.5 Acoustics

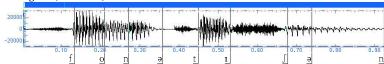
### Acoustic properties: What it sounds like

**Sound waves** = "small variations in air pressure that occur very rapidly one after another" (Ladefoged, *A Course in Phonetics*)

- $\Rightarrow$  Akin to ripples in a pond
  - speech flow = rate of speaking, number and length of pauses (seconds)

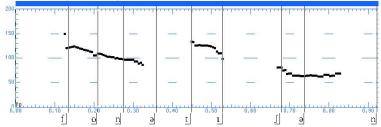
- **loudness** (amplitude) = amount of energy (decibels)
- **frequencies** = how fast the sound waves are repeating (cycles per second, i.e. Hertz)
  - **pitch** = how high or low a sound is
  - In speech, there is a **fundamental frequency**, or pitch, along with higher-frequency **overtones**.
- **intonation** = rise and fall in pitch

# Oscillogram (Waveform)



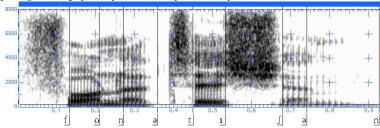
(Check out the Speech Analysis Tutorial, of the Deptartment of Linguistics at Lund University, Sweden at http://www.ling.lu.se/research/speechtutorial/hutorial.html, from which the illustrations on this and the following slides are taken.)

# Fundamental frequency (F0, pitch)



# Spectrograms

**Spectrogram** = a graph to represent (the frequencies of) speech over time.



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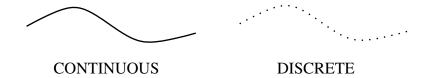
# How measurements correspond to sounds we hear

- How dark is the picture? → How loud is the sound?
   We can measure this in decibels.
- Where are the lines the darkest? → Which frequencies are the loudest and most important?
   We can measure this in terms of Hertz, and it tells us what the vowels are.
- How do these dark lines change? → How are the frequencies changing over time?
   Which consonants are we transitioning into?

# How did we get these measurements?

**sampling rate** = how many times in a given second we extract a moment of sound; measured in samples per second

• Sound is **continuous**, but we have to store data in a **discrete** manner.



• We store data at each discrete point, in order to capture the general pattern of the sound

# Sampling rate

- The sampling rate is often 8000 or 16,000 samples per second. The rate for CDs is 44,100 samples/second (or **Hertz** (Hz))
- The higher the sampling rate, the better quality the recording ... but the more space it takes.
- Speech needs at least 8000 samples/second, but most likely 16,000 or 22,050 Hz will be used nowadays.

# 5 Relating written and spoken language

# Applications of speech encoding

Mapping sounds to symbols (alphabet), and vice versa, isn't all that easy.

- Automatic Speech Recognition (ASR): sounds to text
- Text-to-Speech Synthesis (TTS): texts to sounds

# 5.1 From Speech to Text

### **Automatic Speech Recognition (ASR)**

Automatic speech recognition = process by which the computer maps a speech signal to text. Uses/Applications:

- Dictation
- Telephone conversations
- People with disabilities e.g. a person hard of hearing could use an ASR system to get the text

# Kinds of ASR systems

Different kinds of systems:

- Speaker dependent = work for a single speaker
- Speaker independent = work for any speaker of a given variety of a language, e.g. American English
- Speaker adaptive = start as independent but begin to adapt to a single speaker to improve accuracy

### Kinds of ASR systems

- Differing sizes of vocabularies, from tens of words to tens of thousands of words
- continuous speech vs. isolated-word systems:
  - continuous speech systems = words connected together and not separated by pauses
  - isolated-word systems = single words recognized at a time, requiring pauses to be inserted between words
  - → easier to find the endpoints of words

### Steps in an ASR system

- 1. Digital sampling of speech
- 2. Acoustic signal processing = converting the speech samples into particular measurable units
- 3. Recognition of sounds, groups of sounds, and words

May or may not use more sophisticated analysis of the utterance to help.

# 5.2 From Text to Speech

### Text-to-Speech Synthesis (TTS)

Could just record a voice saying phrases or words and then play back those words in the appropriate order. Or can break the text down into smaller units

- 1. Convert input text into phonetic alphabet
- 2. Synthesize phonetic characters into speech

To synthesize characters into speech, people have tried:

- using formulas which adjust the values of the frequencies, the loudness, etc.
- using a model of the vocal tract and trying to produce sounds based on how a human would speak

### It's hard to be natural

When trying to make synthesized speech sound *natural*, we encounter the same problems as what makes speech encoding in general hard:

- . The same sound is said differently in different contexts.
- Different sounds are sometimes said nearly the same.
- Different sentences have different intonation patterns.
- Lengths of words vary depending on where in the sentence they are spoken.

The car crashed into the tree.

It's my car.

Cars, trucks, and bikes are vehicles.

### Speech to Text to Speech

If we convert speech to text and then back to speech, it should sound the same, right?

- But at the conversion stages, there is information loss. To avoid this loss would require a lot of
  memory and knowledge about what exact information to store.
- The process is thus irreversible.

#### Demos

Text-to-Speech

- AT&T mulitilingual TTS system: http://www.research.att.com/projects/tts/demo.html
- various systems and languages: http://www.ims.uni-stuttgart.de/~moehler/synthspeech/